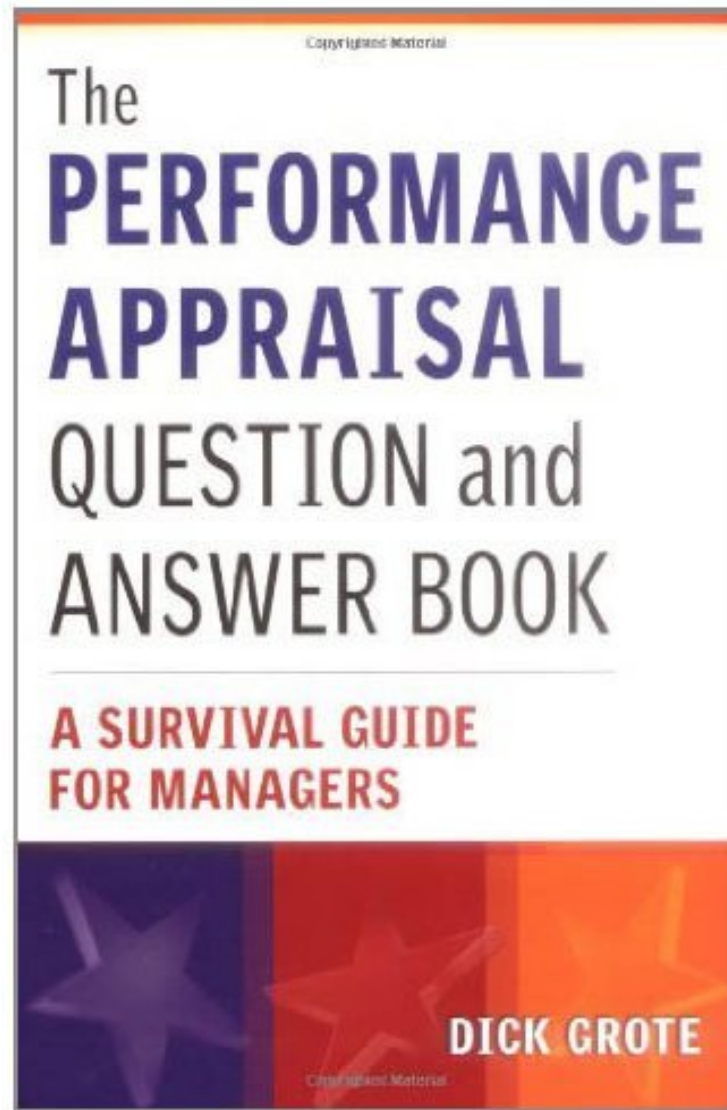


The Performance Appraisal Question and Answer Book: A Survival Guide for Managers

Dick Grote

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"This book is highly recommended for the organization or manager seeking to become more comfortable with the appraisal process." -- TRAINING, Minneapolis, MN April 2003..shows how to make the process productive rather than painful...targets managers,provides valuable insight for employees on the process, too. -- Dayton, Ohio News, June 24, 2002Superb guide establishing implementing a performance appraisal system in a small or large company,steering you through all the pitfalls -- The Globe Mail Toronto The Globe Mail (Toronto): "...a superb guide to establishing and implementing a performance appraisal system in a small or large company, steering you through all the pitfalls." About the AuthorDick Grote is one of America's best-recognized authors, consultants, and speakers on performance appraisal. He is the author of *Discipline Without Punishment* (AMACOM: 0-8144-0276-3) and *The Complete Guide to Performance Appraisal* (AMACOM: 0-8144-0313-1). His articles have appeared in *Harvard Business* and *The Wall Street Journal*.